

FREQUENTLY ASKED QUESTIONS as of Nov 6, 2020

What is your current visiting policies?

We are currently in the process of implementing Indoor visits for our family members to see their loved ones. Residents are able to do window visits and zoom calls with their families.

What does your current activities look like?

We currently have activities like Hallway Bingo, crafts and treat days. We are also in the process of implementing more small group activities for residents to enjoy out of their rooms.

What are your protocols for testing ALS residents and ALS staff for coronavirus?

We follow the CDC and DHS(state) guidelines and we only test if someone is symptomatic or has been a direct exposure to a positive case. If one of our residents or staff test positive, we would follow the guidelines for testing on everyone.

Has your facility had COVID-19 cases? If so, most recent?

We have had a couple of residents and staff test positive in the pass. They were all quarantined and it did not spread through the building. Currently we have no positive cases! All of our staff are working very hard to keep our residents safe.

What safety protocols are in place to prevent COVID-19 from spreading?

We follow the directions of the CDC and DHS. Every staff and resident is screened daily for symptoms. Everyone on campus wears a face mask at all times. We practice social distancing when we can and we use good hand hygiene.

What is the facility's communication plan?

We make sure all of our families know that they can reach out to us any time they have a question or a concern. We will send out Weekly email communications on what new is going on with Covid and any new policies.

If I move in to MaryCrest now, do I have to quarantine for 14 days?

We have to follow the guidelines of the CDC and DHS for all new admissions. They do recommend that a new resident isolates in their room for 14 days. We just want to make sure that the virus does not come into our building and infect our current residents. You won't be alone! Staff will still come into your apartment and care for you.